[Insert Practice name or logo]

Quality Improvement (QI) Plan-Do-Study-Act (PDSA)

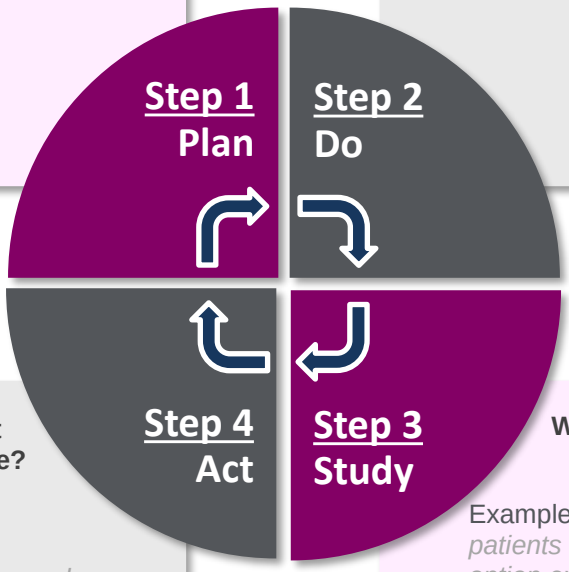
QI activity focus	Example: *To increase patient awareness and registration for MyMedicare, with a focus on educating them about the benefits and opportunities it provides.*		
QI activity lead/s			
Start measure		**End measure**	
Start date		**End date**	

What do you plan to do/achieve?

Example: *Train reception and nursing staff to briefly explain MyMedicare to patients during check-in or consults*.

Outline the steps you will undertake

Example: :*Reception and nurses to engage patients in conversations about MyMedicare during visits*.



Will you adopt, adapt or abandon this change?

Example: *Include myMedcaire information in new patient packs and on the clinic website*

What did you observe?

Example: *Positive feedback from patients who appreciated having the option explained clearly*