QUALITY IMPROVEMENT ACTIVITY

PDSA
PLAN DO STUDY ACT

Practice name:

Quality improvement activity:

Data Cleansing

Start date: **End date:**

Quality Improvement Team	
Name	
Role/ Responsibilities	
Name	
Role/ Responsibilities	
Name	
Role/ Responsibilities	

GOAL:
What are we trying to accomplish?

Implementing data cleansing activity to maintain accurate, up-to-date patient information, correctly recorded in clinical software to maintain accurate, accessible and comprehensive data.
Contributing to accreditation outcomes, use data to enhance patient care and identify practice incentive opportunities.

CHANGE IDEAS:
What change can we make that will result in an improvement?

BENCHMARK:
What is our current data saying?

Hint: collate baseline data for comparison.

MEASURES:
How will we know that a change is an improvement?
What data will we use to track our improvement?

PDSA CYCLE

Plan

- What do you plan to do? E.g. data audits/cleansing (utilising Primary Sense), recalls and reminders.
- What do you hope to achieve? Discuss the measurements that will be used and how they will be tracked.
- How are you going to do this? Discuss how you will monitor data and benchmark improvements made.
- Who will be involved? Designate tasks and ensure there is a team approach.
- When will this take place? Specify timeframes for tasks.

Do

- Write down observations that are made during the implementation of the idea.
- Describe whether the team worked together well, if there were difficulties with assigned tasks, if patients had a good experience and note any feedback.
- Did everything go to plan or were there unexpected outcomes?

Study

- Write down your reflections of what happened and document any unexpected events or problems.
- Will you implement the change on a larger scale, refine the idea or test a different idea?

Act

- Utilising the findings from this PDSA cycle, what will you do next?
- Document what you have learnt, whether a change has been made, if the measure was achieved, or what could be done differently.
- Plan your next PDSA cycle.