Practice Resource

# Understanding MyMedicare – Talking Points for Staff

## Support practice staff to engage with patients. Customise discussion points to suit your practice:

### Why should a patient register at your general practice for MyMedicare?

*'Describe your practice values and purpose for patients here'*

*Example: Offer more personalised and proactive care, better planning for your ongoing care*

Patients who register with our practice through MyMedicare will benefit from... *insert information here*

*Example: Access to new services, including longer telehealth consultations with their registered GP (for eligible patients)*

Our Practice team is dedicated to delivering the highest standard of Primary care

*'Insert roles and people, and the role they each play at your practice to deliver care'*

*Example: Our GPs provide continuity of care, lead chronic disease management and build trusted, long-term relationships with patients.*

Our team of health professionals have a variety of special interests and expertise to meet your needs such as... *'insert information here'*

*Example: Chronic disease management, Preventative health and health checks, Women's, men's and children's health*

Is MyMedicare mandatory?

*Example: No, it's completely voluntary. Patients can choose whether to register, and they can also change their registered practice or GP at any time.*

We are committed to ensuring our MyMedicare registered patients can access care when they need it.

*'Describe how your practice can support patients to get urgent appointments, and how you manage after hours care'*

phn NORTHERN TERRITORY
An Australian Government Initiative

RURAL Workforce AGENCY NT