

# Northern Territory - Integrated Team Care 2023/24 - 2026/27 Activity Summary View



## ITC - 1 - ITC 1: Care coordination and supplementary services



### Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC

**Activity Number \***

1

**Activity Title \***

ITC 1: Care coordination and supplementary services

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Aboriginal and Torres Strait Islander Health

**Other Program Key Priority Area Description**

**Aim of Activity \***

Contribute to improving health outcomes for Aboriginal and Torres Strait Islander people with chronic health conditions through better access to care coordination, multidisciplinary care, and support for self-management.

**Description of Activity \***

The Integrated Team Care (ITC) operating model in the Northern Territory aims to enhance health outcomes for Aboriginal and Torres Strait Islander individuals with chronic health conditions. The primary focus is on improving access to care coordination, multidisciplinary care, and supporting self-management.

Service Delivery Model:

ITC and Supplementary Services are delivered through collaboration between Aboriginal Community Controlled Health Services (ACCHS) and mainstream primary health care providers. NT PHN predominantly contracts ACCHS in line with its Commissioning Policy. Care Coordinators and Outreach Workers are employed across NT locations to carry out tasks consistent with the Department of Health ITC Activity Implementation Guidelines.

**Partnerships and Support:**

NT PHN partners with the Aboriginal Medical Services Alliance Northern Territory (AMSANT), the peak body for ACCHS in the NT. AMSANT collaborates with NT PHN to provide workforce support and capacity building for ACCHS and mainstream ITC providers. Indigenous Health Project Officers (IHPOs), employed through this partnership, play a crucial role in supporting all ITC commissioned workforce and care coordination service providers.

**Culturally Competent Care Coordination:**

NT PHN emphasises the importance of culturally competent care coordination. This is achieved through the employment of Indigenous Health Project Officers who implement the ITC Workforce Development Plan 2022. The plan focuses on enhancing cultural competency among care coordinators and service providers.

NT PHN will work with the Commonwealth to support the future transition of chronic disease management funds for Aboriginal and Torres Strait Islander people.

**Needs Assessment Priorities \***

**Needs Assessment**

NT PHN Needs Assessment 2021/22-2023/24\_November 2021

**Priorities**

Priority	Page reference
ATSI Health - Culturally safe and trauma informed services	31
ATSI Health - Address social determinants of health associated with infectious diseases in remote Aboriginal communities	36
Pop Health - Dental care including prevention, particularly in remote Aboriginal communities	36
ATSI Health - Increase Aboriginal health workforce	34
Pop Health - Follow up and management of chronic disease including use and quality of GP chronic disease management plans	35
Pop Health - Participation in chronic disease screening, particularly cancer screening (breast and bowel)	35
ATSI Health - Burden of infectious diseases in remote Aboriginal communities	35
ATSI Health - Local decision making, community control and regionalisation	29
ATSI Health - Access for Aboriginal people to both mainstream and Aboriginal specific health services	29

ATSI Health - Service responsiveness to / appropriateness for Aboriginal people	29
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## Activity Demographics

### Target Population Cohort

To be eligible for care coordination under the ITC Program, Aboriginal and Torres Strait Islander clients must be enrolled for chronic disease management in a general practice or an AMS, have a GP Management Plan and be referred by their GP.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes

SA3 Name	SA3 Code
East Arnhem	70204
Darwin Suburbs	70102
Palmerston	70104
Darwin City	70101
Katherine	70205
Barkly	70202
Daly - Tiwi - West Arnhem	70203
Alice Springs	70201
Litchfield	70103



## Activity Consultation and Collaboration

### Consultation

### Collaboration

IHPO positions are contracted to AMSANT.

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## Activity Milestone Details/Duration

### Activity Start Date

30/06/2016

### Activity End Date

29/11/2025

### Service Delivery Start Date

01/07/2016

### Service Delivery End Date

30/06/2025

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# ITC-Op - 1 - ITC-Op 1: ITC Operational



## Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC-Op

**Activity Number \***

1

**Activity Title \***

ITC-Op 1: ITC Operational

**Existing, Modified or New Activity \***

Existing



## Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments